GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:1005
ANSWERED ON:08.02.2017
Emergency Situation in Trains
Thakur Shri Anurag Singh

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways is considering introducing a mechanism in trains for people to communicate with the driver/guard in case of an emergency, especially in unreserved or general coaches; and

(b) if so, the details thereof and if not, the reasons therefor?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a) & (b): The provision of Alarm Chain arrangement already exists in coaches. This can be used by the passengers of coaches of all types, including unreserved or general coaches, during emergency in order to draw the attention of the Driver / Guard of the train.

Further, 15 new or rehabilitated air-conditioned rakes of Kolkata Metro have been provided with Talk-back arrangement which can be used by the passengers during emergency in order to communicate with the co-motorman of the train.
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